





Your business depends on reliability, speed, and security. Making the decision to invest and upgrade is one that takes consideration and trust in the products you're buying. At CPI, we build better so you can buy better.

With our latest generation of coin handling products, we provide you with the hardware and the tools to make your business more efficient and more profitable.

We want to help you solve problems before you know they exist. We want to help you reduce service calls. We want to help you increase machine uptime. We want to be your trusted partner, every step of the way.

Discover what our Connected Cash system can do to drive your business, and how CPI will help you get there.

SERVICE CALLS REQUIRE RESOURCES, TIME AND MONEY

£75 the average cost of a technician-led service call



of a service call is spent diagnosing the problem



2.5 the average number of service calls per machine each year



ELIMINATE UNNECESSARY SERVICE CALLS

Learn how connectivity-powered solutions can save you time and money







Connectivity can mean a lot of things, but when we talk about getting connected, we mean more than just hooking up to WiFi.

With the power of connectivity you integrate your machines, hardware, and other devices with the Internet of Things, meaning they can talk to each other, and, in turn, more easily relay information to you. It doesn't require complicated equipment, and it doesn't have to be expensive. And you can get there with just three simple steps.

The Hardware. The Connection. The Application.





IT'S TIME TO CLOSE THE GAP

CONNECTIVITY FOR CASH IS HERE



The Hardware

The Gryphon coin changer, enabled by embedded sensors, function as the next generation of cash hardware solutions, only smarter. Equipped for connectivity, your payment hardware is ready to connect and share data.



The Connection

With the integration of our Synq™ module, your hardware is activated to communicate and share device data and diagnostics.



The Application

Powered by Synq, the Simplifi Mobile App provides operators with instant, on-site machine data, diagnostics, and solutions with step-by-step troubleshooting instructions and videos.



THE HARDWARE GRYPHON

Leading the market in speed, security, and recognition, CPI delivers the next generation of coin acceptance technology



THIS IS CASH. ONLY SMARTER.



Embedded sensors, compatible with CPI Synq, provide access to mobile maintenance and repair guides



Six tubes and enhanced configuration options increase capacity by 12% for more payout flexibility and fewer change-fill visits



Paired with Simplifi mobile app, it reduces on-site service time by 50%



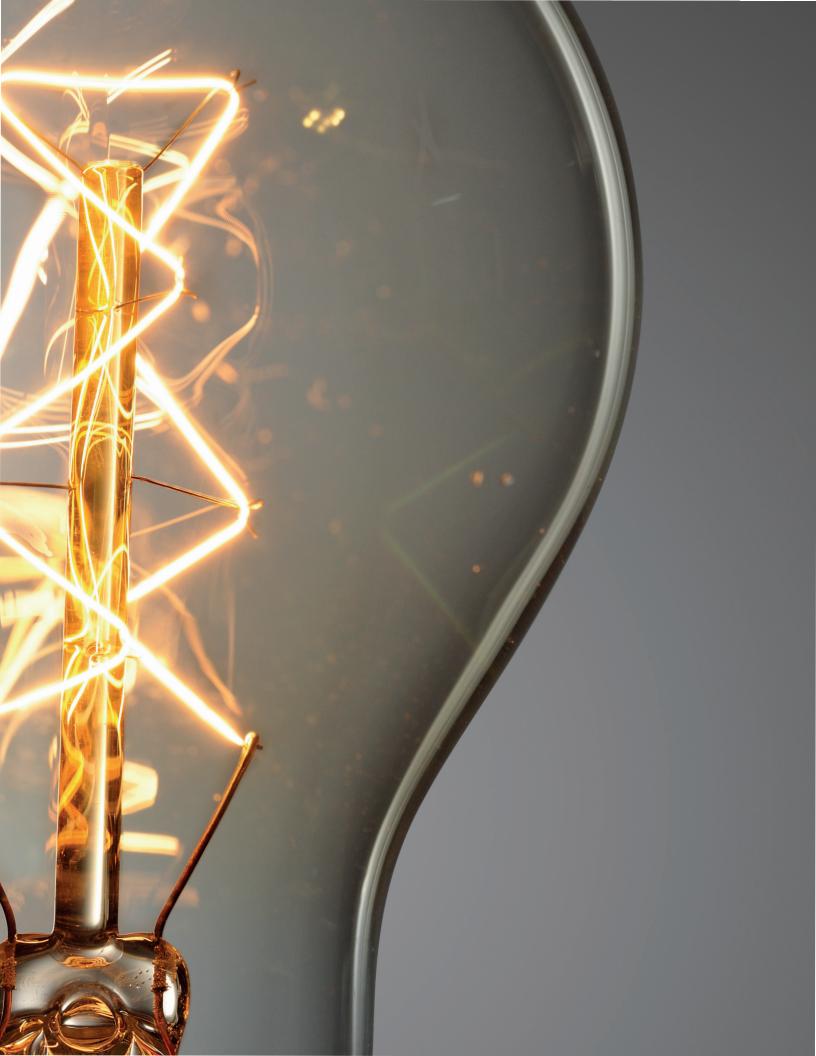
USB connection ensures seamless, systematic upgrades and data retrieval across machines, reducing at-machine upgrade time by 80%



Three motors deliver faster throughput during peak hours and continuous payout even if one motor is blocked



Pulse Eddy Current (PEC) sensing technology delivers industry leading fraud protection and 15 years of future proofed operation



THE CONNECTION CPI SYNQ



A single cable. All the difference.

Providing the industry's first internal connectivity solution for cash hardware devices, the CPI Synq module is the key to allowing at-machine diagnostics, troubleshooting and preventative maintenance

Low-cost, simple connectivity solution

One-time cost of cable to enable connectivity

Inline MBD allows for device code sharing

Shared microprocessor with Gryphon to exchange code between hardware

No upkeep or connection fees

THE APPLICATION SIMPLIFI MOBILE



Powered by Synq, the Simplifi Mobile app provides operators with an easy solution to reduce downtime, avoid service calls, train technicians, and solve problems the first time

On-demand diagnostics and payment device performance data

Step-by-step troubleshooting instructions and videos for solving hardware issues on site

Preventative maintenance alerts to avoid service calls and downtime

Solutions to fix problems right the first time and eliminate follow-up service calls



THE DIFFERENCE

When you connect the Gryphon coin changer with CPI Synq as the Connected Cash Platform, you're making your business more efficient and more profitable

Correctly diagnose payment hardware without a technician

50% reduction in on-site service time

Reduction in annual labor costs

Elimination of follow-up service calls

Easy training for new technicians and drivers

Noticeable ROI after just one technician visit

Less guessing, less waiting, less downtime

WE KEEP YOUR BUSINESS RUNNING BECAUSE THE MARKET NEVER STOPS







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