



## SERVICE CALLS REQUIRE RESOURCES, TIME AND MONEY

\$75 the average cost of a technician-led service call



of a service call is spent diagnosing the problem



2.5 the average number of service calls per machine each year

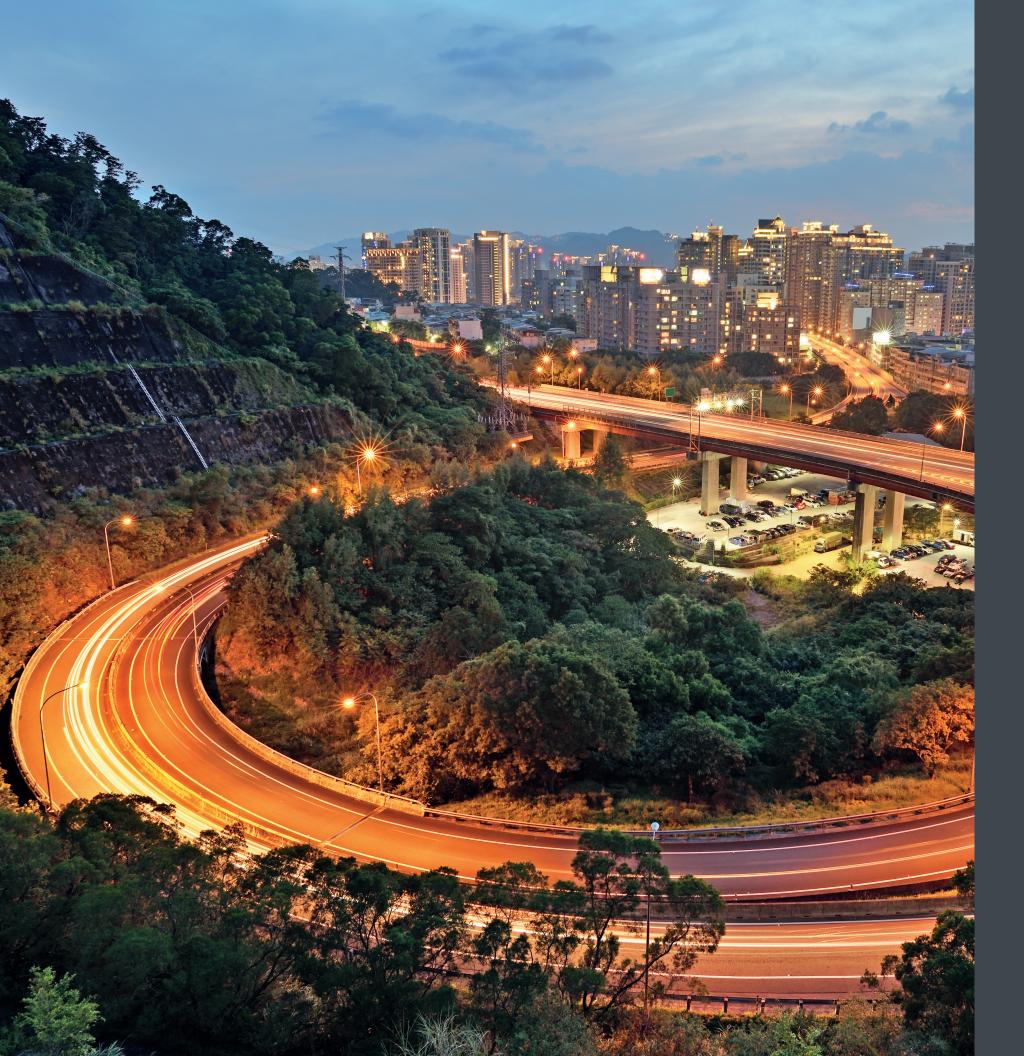


## ELIMINATE UNNECESSARY SERVICE CALLS

Learn how connectivity-powered solutions can save you time and money







# IT'S TIME TO CLOSE THE GAP

## CONNECTIVITY FOR CASH IS HERE



#### The Hardware

The Talos™ bill validator and the Gryphon™ coin changer, enabled for mobile device connectivity, function as the next generation of cash hardware solutions, only smarter. Equipped for connectivity, your payment hardware is ready to connect and share data.



#### The Connection

With the integration of our Synq™ module, your hardware is activated to communicate with mobile devices, sharing device data and diagnostics.



#### The Application

Powered by Synq, the Simplifi<sup>TM</sup> mobile app provides operators with instant, on-site machine data, diagnostics, and solutions with step-by-step troubleshooting instructions and videos.

# THE HARDWARE TALOS

Built on a legacy of over 20 years of MEI reliability and performance, CPI present the industry's first connected note validation system



## THIS IS CASH. ONLY SMARTER.



CPI Synq compatibility provides access to mobile maintenance and repair guides



Mobile device connectivity, paired with the Simplifi mobile app, reduces on-site service time by 50%



100% backwards capability
enables seamless integration
with existing bezels to streamline
spare inventory



USB connection ensures seamless upgrades and data retrieval across machines, reducing at-machine upgrade time by 80%



Enhanced sensor technology and the industry's widest note coverage provide best in class fraud protection, ensuring rejection of all known counterfeits

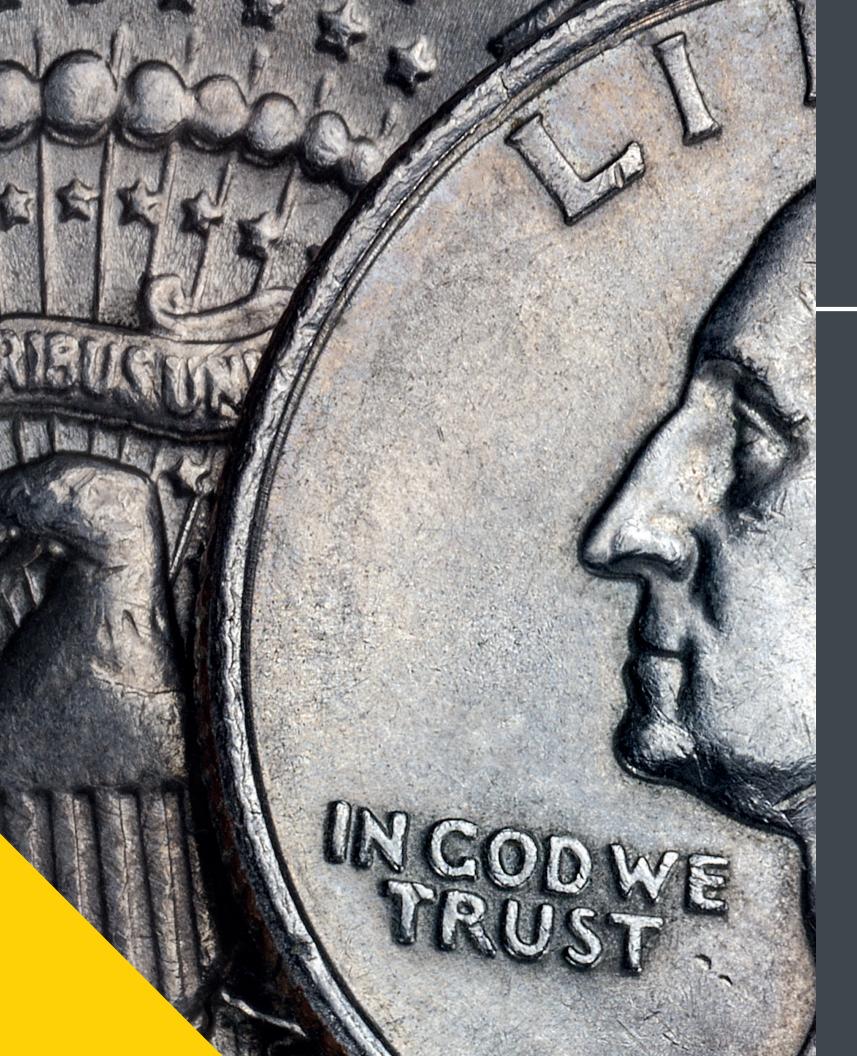


10x greater note coverage yields 20% faster note throughput during peak business hours



Improved jam performance provides **50% decrease in jams** as compared to previous models, allowing for fewer service calls and increased uptime





# THE HARDWARE GRYPHON

Leading the market in speed, security, and recognition, CPI delivers the next generation of coin acceptance technology



## THIS IS CASH. ONLY SMARTER.



CPI Synq compatibility provides access to mobile maintenance and repair guides



Six tubes and enhanced configuration options increase capacity by 12% for more payout flexibility and fewer change-fill visits



Mobile device connectivity, paired with the Simplifi mobile app, reduces on-site service time by 50%



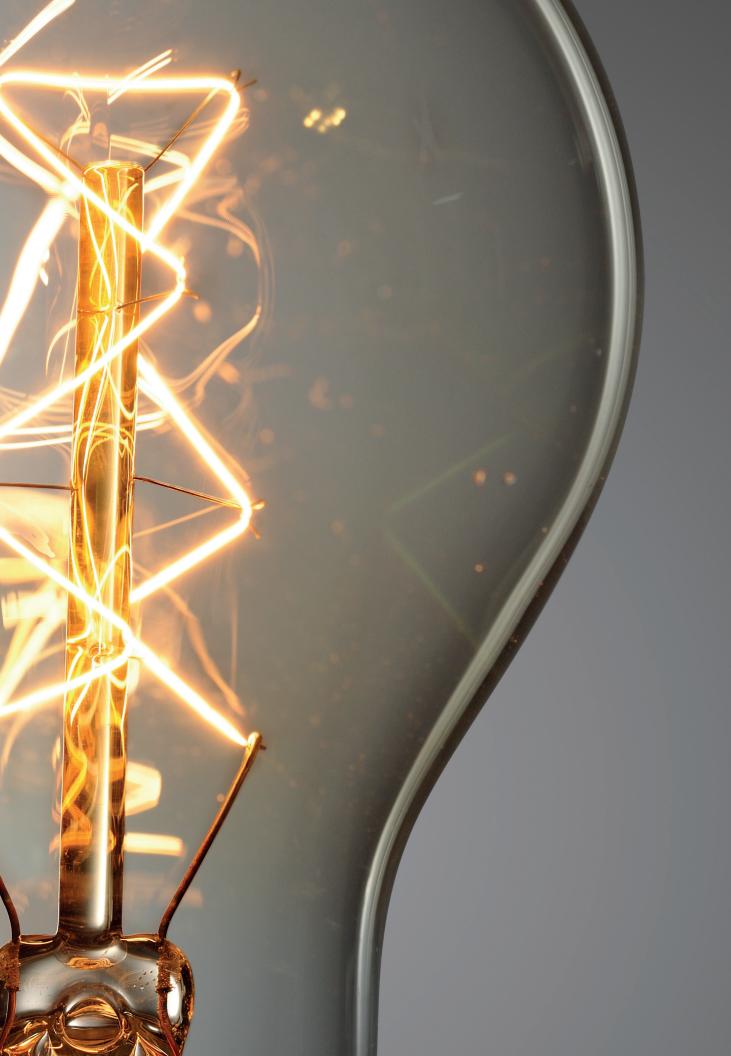
USB connection ensures seamless upgrades and data retrieval across machines, reducing at-machine upgrade time by 80%



Three motors deliver faster throughput during peak hours and increased reliability



Proprietary sensing technology delivers industry-leading fraud protection and future-proofed operation



# THE CONNECTION CPI SYNQ



## A single cable. All the difference.

Providing the industry's first internal connectivity solution for cash hardware devices, the CPI Synq module is the key to allowing at-machine diagnostics, troubleshooting and preventative maintenance

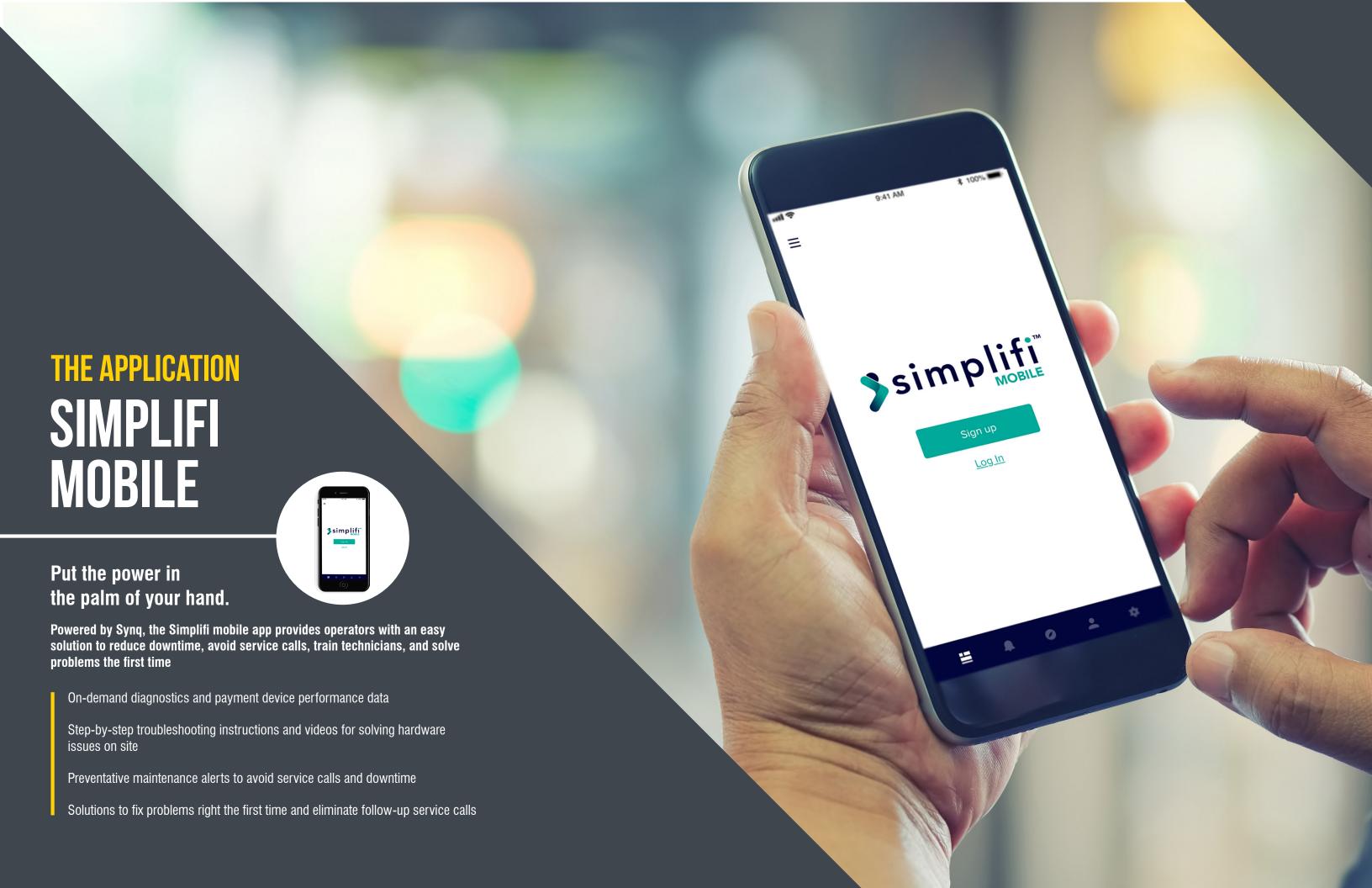
Low-cost, simple connectivity solution

One-time cost of cable to enable mobile connectivity

Inline MBD allows for device code sharing

Shared microprocessor with Talos & Gryphon to exchange code between hardware

No upkeep or connection fees



## THE DIFFERENCE

When you connect the Talos bill validator and the Gryphon coin changer with CPI Synq as the Connected Cash Platform, you're making your business more efficient and more profitable

Correctly diagnose payment hardware without a technician

50% reduction in on-site service time

Reduction in annual labor costs

Elimination of follow-up service calls

Easy training for new technicians and drivers

Noticeable ROI after just one technician visit

Less guessing, less waiting, less downtime

# WE KEEP YOUR BUSINESS RUNNING BECAUSE THE MARKET NEVER STOPS





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